

## **AI UPSKILL LTD Terms and Conditions**

### **1. Introduction**

1.1 These Terms and Conditions ("Terms") govern the provision of all training courses, both online (webinars) and in-person ("Services"), offered by AI UPSKILL LTD ("Company", "we", "us", "our") to you ("Client", "you", "your"). By purchasing our Services, you agree to comply with and be legally bound by these Terms. Please read these Terms carefully before using our Services.

### **2. Services**

2.1 We reserve the right to change the content, timing, date, venue or Instructor of the Services at any time. We will endeavour to provide a comparable replacement in such cases.

2.2 All copyright and other intellectual property rights for all course materials shall remain the exclusive property of the Company.

### **3. Payment and Refunds**

3.1 Full payment for Services is required at the time of booking unless otherwise agreed in writing.

3.2 Refunds for cancellations are given at our sole discretion. Generally, a full refund may be given if cancellation occurs more than 30 days prior to the start of the course.

### **4. Liability**

4.1 To the fullest extent permissible by law, we exclude any liability for any direct, indirect or consequential loss or damage incurred by you or any user in connection with our Services, including any liability for loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data, loss of goodwill, wasted management or office time and for any other loss or damage of any kind.

4.2 While we make every effort to ensure the accuracy and effectiveness of our Services, the material, information and training provided by us are not a guarantee of results or outcomes.

## 5. Disclaimers

5.1 The Services are provided "as is" without any warranties or guarantees. We make no representations about the suitability, reliability, availability, timeliness, and accuracy of the Services for any purpose.

5.2 The Company is not responsible for any issues arising from your internet connection, software, hardware, or other technology.

## 6. Indemnity

6.1 You agree to indemnify and hold harmless the Company, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including attorneys' fees, arising out of your use of the Services, including but not limited to your violation of this Agreement.

## 7. Miscellaneous

7.1 These Terms shall be governed by and interpreted in accordance with the laws of the United Kingdom.

7.2 If any provision of these Terms is held to be invalid, the remainder of the Terms will continue in full force and effect.

7.3 The Company reserves the right to change these Terms at any time without notice.

These Terms were last updated on 1<sup>st</sup> June 2023.

If you have any questions about these Terms, please contact us at:

[contact@ai-upskill.co.uk](mailto:contact@ai-upskill.co.uk)

**Please note that this is a general set of terms and conditions and should be used as a guide only. It is recommended that you seek legal advice to ensure your terms and conditions adequately protect your business and comply with all relevant laws and regulations.**